

Hertfordshire County Council

COVID-19 Recovery Plan

This is the plan to support people and businesses as they recover from COVID - 19





The Covid-19 recovery plan is part of the main Hertfordshire County Council plan.

The main plan has 3 big aims:



1. To have healthier and happier lives.



2. A cleaner and greener place to live and work.



3. To help Hertfordshire Grow.



We also aim to make sure we include all communities of people in our plans.

We call this Diversity and inclusion.



We want to make sure no groups of people are left out for example, because of their skin colour, race, disability, gender, sexuality or age.



Levelling Up - We plan to give the same opportunities to all people in Hertfordshire.

To find out more about **Levelling up** click on this link for the Easy Read [Levelling up document](#)



We have

- Started to make sure all parts of Hertfordshire have fast internet and good mobile phone networks.





- Spent more money on buses and trains in Hertfordshire than we were spending before.

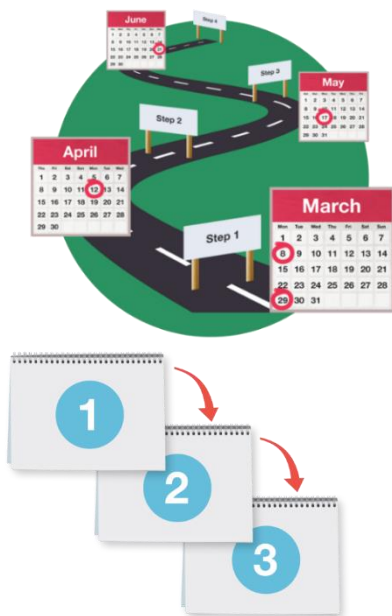


During Covid-19 we had to make big changes to keep people safe and to protect businesses.



We are now recovering from the Covid-19 **pandemic** and looking to get things back to be better.

A **pandemic** is the spread of a new disease all over the world. It is when lots of people are ill with the disease at the same time.



The Covid-19 Recovery Plan

To help us plan we use 3 words to say what we do. We call this our Recovery Roadmap:

1. Respond - how and what we will do.



2. Restore - get back to good ways of living.

3. Rethink - ways to be better at how we work and run services.



1. Respond - What we did during Covid-19. Here are some examples:

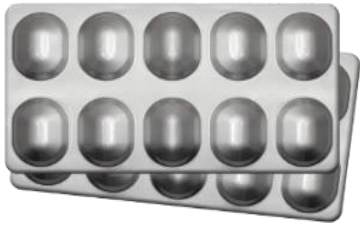
- 1.5 million visits to our website.



- We supported all childcare and education settings.



- We delivered 11,000 food packages.



- And over 6,000 medicine deliveries.



2. Restore – Get back to good ways of living.

To help people to live happy and healthy lives.



We plan to work closely with our partners to deliver the best for Hertfordshire residents.



We will support people to be active and maintain a healthy weight.



We will provide health checks in the workplace and in Doctor Surgeries.



We will continue to have Safe and Well visits by the Fire & Rescue Service.



We will look at ways to stop domestic abuse.

We will continue to support vulnerable people in their home.



We plan to have more

- Public health nursing.



- Speech & language services.



- Support for vulnerable children and young people with their social, emotional, and mental health needs.



We will help to stop people being homeless.

We will support people who are homeless.



Being homeless means having nowhere to live.



We plan to support Carers by checking their health and wellbeing.



To help the World

We will look at ways to protect the world from climate change.



We plan to plant more trees.



We plan to look at ways of cutting food waste.



We will help people to walk and cycle more.



We will help people to use their car less.



3. Rethink - Ways to be better at how we work to help Hertfordshire grow.

We will recover as a

- Stronger community.
- Have more opportunities for partnership working.
- We will continue to work closely with our partners.



We will

- Work closely with local businesses as they **recover** from COVID-19.





- Support businesses to follow Covid-19 safety guidelines.

We will



- Fund projects to give a greater level of support.
- Work closely with our partners to develop more skills and jobs.



- Provide more paid work opportunities in Hertfordshire.

We will support further education and learning new skills.



We will provide a free online resources for people looking for work.



We will

- Support jobseekers.
- Make getting a job fair for everyone.



We will promote the benefits of **Apprenticeships** to young people.

An **Apprenticeship** is a paid job where the employee learns and gets experience.



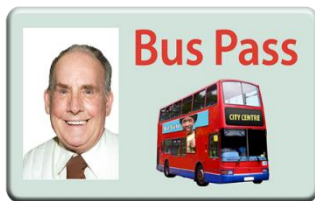
We will support more young people, adults with learning difficulties and people with learning disabilities.



- Who need more social contact with other people.
- To build new relationships.



We will raise the age limit for our Bus Saver Card for the next 3 years. This will mean people aged 19 to 25 only pay half the price of a full bus fare.



You can also find out more about getting a [Disabled person's bus pass](#)



We plan to build 100,000 new houses over the next 15 years to support a growing community.



To help have excellent Council services for all.

We will continue to champion and have better workplaces so everyone feels welcome and included.



We will review how and where our staff work by:

- Letting them work from anywhere.
- Being flexible with their work hours for a better work and life balance.



We will recruit to fill Council jobs.



We will measure success as we deliver the recovery plans.



We will make sure that this work continues to meet our top goals.



We will deliver good results for residents and local businesses through strong partnerships.

